

TERMS AND CONDITIONS for uklive.net Live Streaming Services:

Last updated January 08, 2024

AGREEMENT TO OUR LEGAL TERMS

We are uklive.net ('**Company**', '**we**', '**us**', or '**our**'), a business registered in the United Kingdom at 66 WOODBRIDGE ROAD, LEICESTER, Leicestershire LE4 7RG.

We operate the website uklive.net (the '**Site**'), as well as any other related products and services that refer or link to these legal terms (the '**Legal Terms**') (collectively, the '**Services**').

At uklive.net, we specialise in delivering seamless and high-quality live streams for a diverse range of events, including weddings, funerals, music events, religious ceremonies, and more. Our user-friendly platform allows clients to easily book our services and make secure payments directly on the website.

You can contact us by phone at +447725889143, email at info@uklive.net, or by mail to 66 WOODBRIDGE ROAD, LEICESTER, Leicestershire LE4 7RG, United Kingdom.

These Legal Terms constitute a legally binding agreement made between you, whether personally or on behalf of an entity ('**you**'), and uklive.net, concerning your access to and use of the Services. You agree that by accessing the Services, you have read, understood, and agreed to be bound by all of these Legal Terms. IF YOU DO NOT AGREE WITH ALL OF THESE LEGAL TERMS, THEN YOU ARE EXPRESSLY PROHIBITED FROM USING THE SERVICES AND YOU MUST DISCONTINUE USE IMMEDIATELY.

Supplemental terms and conditions or documents that may be posted on the Services from time to time are hereby expressly incorporated herein by reference. We reserve the right, in our sole discretion, to make changes or modifications to these Legal Terms from time to time. We will alert you about any changes by updating the 'Last updated' date of these Legal Terms, and you waive any right to receive specific notice of each such change. It is your responsibility to periodically review these Legal Terms to stay informed of updates. You will be subject to, and will be deemed to have been made aware of and to have accepted, the changes in any revised Legal Terms by your continued use of the Services after the date such revised Legal Terms are posted.

The Services are intended for users who are at least 18 years old. Persons under the age of 18 are not permitted to use or register for the Services.

We recommend that you print a copy of these Legal Terms for your records.

1. Acceptance of Terms

By accessing or using the live streaming services provided by UKLive.net ("the Service"), you agree to be bound by these Terms & Conditions. If you do not agree with any part of these terms, you may not use our services.

2. Service Description

UKLive.net provides live streaming services, allowing users to broadcast and view live video content. The service may include various features, such as chat functionalities, video archives, and more.

3. User Eligibility

You must be at least 18 years old or have the necessary legal capacity to enter into these terms. By using the Service, you represent and warrant that you meet these requirements.

4. Account Registration

To access certain features of the Service, you may be required to register for an account. You agree to provide accurate, current, and complete information during the registration process and to update such information to keep it accurate, current, and complete.

5. Content Guidelines

You are solely responsible for the content you broadcast through the Service. You agree not to upload, share, or distribute any content that violates any applicable laws or regulations, is offensive, or infringes upon the rights of others.

6. Intellectual Property

UKLive.net retains ownership of all intellectual property rights associated with the Service. Users are granted a limited, non-exclusive, non-transferable license to use the Service for its intended purpose.

7. Privacy Policy

Your use of the Service is also governed by our Privacy Policy, which can be found at [Privacy Policy 2024](#). By using the Service, you consent to the terms of the Privacy Policy.

8. Cancellation Policy

8.1 Cancellation Period

Users may cancel their booking free of charge within 24 hours after the booking date. After this period, cancellation fees may apply.

8.2 Cancellation Fees

If a user cancels their booking within 24 hours after the booking date, no cancellation fees will be charged.

If a user cancels their booking between 24 hours after the booking and 4 weeks before the event day, a cancellation fee 50% will apply.

8.3 No Refunds within 4 Weeks of the Event Day

No refunds will be provided for cancellations made within 4 weeks of the scheduled event day.

8.4 Cancellation Process

To cancel a booking, users must contact UKLive.net customer support through info@uklive.net

8.5 Exceptional Circumstances

In the case of exceptional circumstances, such as force majeure or other unforeseen events, UKLive.net reserves the right to review and make exceptions to the cancellation policy on a case-by-case basis.

8.6 Termination of Service

UKLive.net reserves the right to terminate or suspend your account and access to the Service at any time, with or without cause, and without notice.

9. Limitation of Liability

UKLive.net shall not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues, whether incurred directly or indirectly.

9.1 Limitation of liability for live streaming failure:

In the event of a failure in the live streaming service, we, uklive.net, shall not be held liable for any associated damages, losses, or inconveniences incurred by the user. However, as an alternative, we commit to providing a recorded version of the event to the user. The provision of the recorded event is offered as a substitute for the live streaming failure and serves as our sole remedy in addressing such circumstances. Therefore, no partial or full payment made by the user for the live streaming service shall be subject to refund. By accessing and utilizing our live streaming service, users acknowledge and agree to the terms outlined herein, accepting the recorded event as a satisfactory resolution in the case of live streaming failure without entitlement to reimbursement of any payment made.

10. Governing Law

These terms and conditions shall be governed by and construed in accordance with the laws of United Kingdom.

11. Changes to Terms

UKLive.net reserves the right to modify or update these Terms & Conditions at any time without prior notice. Your continued use of the Service after any such changes constitutes acceptance of the new Terms & Conditions.